SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: CALIFORNIA PHYSICIANS' SERVICES dba (AVISO AL DEMANDADO): BLUE SHIELD OF CALIFORNIA; and DOES 1 through 100, inclusive.

YOU ARE BEING SUED BY PLAINTIFF: ASHLEY SUMMERS, an individual (LO ESTÁ DEMANDANDO EL DEMANDANTE): on behalf of herself and all others similarly situated,

FOR COL	URT USE	ONLY	
ISOLO PARA	USO DE	LA CORT	Э

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below.

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifomia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association. NOTE: The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case. [AVISO! Lo han demandado. Si no responde dentro de 30 dias, la corte puede decidir en su contra sin escuchar su versión. Lea la información a continuación.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.sucorte.ca.gov) o poniéndose en contacto con la corte o el colegio de abogados locales. AVISO: Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 ó más de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que pagar el gravamen de la corte antes de que la corte pueda desechar el caso.

	1,000 ó más de valor recibida median antes de que la corte pueda desech	nte un acuerdo o una concesión de arbitraje Par el caso.	e en un caso de derecho civil. Tiene que
The name and address of the (El nombre y dirección de la Superior Court of California	corte es):	CASE NUM (Número de	
111 North Hill Street			
	ephone number of plaintiffs attor	ney, or plaintiff without an attorney, is: o del demandante, o del demandante d	
Law Offices of Scott Glovsl	• •		
1100 E. Green Street, Suite	200, Pasadena, CA 91106		(626) 243-5598
DATE:		Clerk, by	, Deputy
(Fecha)		(Secretario)	(Adjunto)
	NOTICE TO THE PERSON 1 as an individual de	oof of Service of Summons, (POS-010 SERVED: You are served	
	3. on behalf of (speci	fy):	
	CCP 416.3		CCP 416.60 (minor) CCP 416.70 (conservatee) CCP 416.90 (authorized person)

Page 1 of 1

1 2 3 4 5 6 7 8 9 10	Scott C. Glovsky, Bar No. 170477 Email: Sglovsky@scottglovskylaw.com Ari Dybnis, Bar No. 272767 Email: Adybnis@scottglovskylaw.com LAW OFFICES OF SCOTT GLOVSKY, APC 1100 E. Green Street, Suite 200 Pasadena, CA 91106 Website: www.scottglovsky.com Telephone: (626) 243-5598 Facsimile: (866) 243-2243 Attorneys for Plaintiffs	IE STATE OF CALIFORNIA
12	DOD THE GOLDINA	OF LOG ANGELES
13	FOR THE COUNTY	OF LOS ANGELES
14		
15	ASHLEY SUMMERS, an individual on behalf of herself and all others similarly	Case No.:
16	situated,	CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL
17	Plaintiffs,	
18	vs.	1. Breach of Contract;
19	CALIFORNIA PHYSICIANS' SERVICES	Violations of Business & Professions Code Section 17200;
20	dba BLUE SHIELD OF CALIFORNIA; and DOES 1 through 100, inclusive,	3. Declaratory Relief; and
21	Defendants.	Breach of Implied Covenant of Good
22	2 0201111111111111111111111111111111111	Faith and Fair Dealing.
23		
24		
25		
26		
27		
28		

CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL

Plaintiff Ashley Summers, an individual, alleges with respect to her own acts and on information and belief with respect to all other matters:

GENERAL ALLEGATIONS

1.

INTRODUCTION

- 1. Plaintiff Ashley Summers ("Ashley") brings this action to stop California
 Physicians' Services dba Blue Shield of California ("Blue Shield") from improperly cancelling
 members' health plans in violation of contract and law. Ashley lives with multiple significant
 medical conditions and depends upon health care coverage to get the medication and regular
 treatment with the specialists that she needs to manage her conditions. Despite Ashley making
 timely payments to cover her monthly health plan premiums, Blue Shield cancelled her coverage
 outside of open enrollment leaving her without insurance and without treatment and medication
 for four months.
- 2. Ashley's cancellation is not an isolated experience. Blue Shield systematically cancels members' health service plans purportedly for non-payment when the members are current on their premium payments and does so without providing proper notice. Because members cannot enroll for a new plan outside of the open enrollment period, once Blue Shield improperly cancels the members' coverage the members are stuck either with no insurance or costly short term health plans that often only offer inadequate benefits. Blue Shield has known for years that it is systematically cancelling members without cause yet it has not corrected its system.
- 3. Plaintiff also represents a subclass of individuals who like herself incurred health care costs for which Blue Shield would and should have provided coverage had it not improperly cancelled their health plan. As a result, Ashley and others similarly situated have lost their existing health plans and have suffered substantial monetary injury and other injuries.

//

27 | //

28 //

THE PARTIES

- 4. Plaintiff Ashley Summers ("Ashley") is currently residing and at all times relevant to the actions resided in Los Angeles, California. She was a Blue Shield member for a number of years up until in or about March of 2017 when Blue Shield cancelled her plan without proper cause or notice. She currently resides in Los Angeles, California where she has resided at all times relevant to this action.
- 5. Defendant California Physicians' Services dba Blue Shield of California ("Blue Shield") is, and at all relevant times was, a corporation duly organized and existing under and by virtue of the laws of the State of California and authorized to transact and transacting business in the State of California, with its headquarters in the County of Los Angeles.
- 6. The true names and capacities, whether individual, corporate, associate or otherwise, of defendants named herein as Does 1 through 100, inclusive, are unknown to plaintiff, who therefore sues said defendants by such fictitious names. Each of the defendants named herein as a Doe is responsible in some manner for the events and happenings hereinafter referred to, and some of plaintiff's damages as herein alleged were proximately caused by such defendants. Plaintiff will seek leave to amend this complaint to show said defendants' true names and capacities when the same have been ascertained.
- 7. At all times mentioned herein, each of the defendants was the agent or employee of each of the other defendants, or an independent contractor, or joint venturer, and in doing the things herein alleged, each such defendant was acting within the purpose and scope of said agency and/or employment and with the permission and consent of each other defendant.

3.

FACTUAL BACKGROUND

8. Ashley Summers has contracted with Blue Shield for years. Under the material terms of her contract, Blue Shield is to provide her with coverage for medically necessary health care in exchange for monthly premiums. In order to pay her monthly premiums, Ashley would

initiate payment with her bank, and then the amount would be withdrawn and given to Blue Shield. Ashley paid her premiums through March 2018.

- 9. Health care coverage is particularly important to Ashley because she lives with rheumatoid arthritis and fibromyalgia which require her to take numerous medications and see multiple specialists regularly to keep symptoms managed and prevent a worsening of her conditions. Ashley has kept Blue Shield coverage for years because all of the specialists that she sees are Blue Shield physicians.
- 10. In or about February of 2018, Ashley went to pick up prescription medication yet the pharmacist told her that she could not fill the prescription because Ashley was not covered by the Blue Shield plan. Ashley called Blue Shield to inquire as to what happened and Blue Shield informed her that she had been cancelled due to delinquent payments. Ashley was stunned as she could not understand how she could be delinquent on payment when she had paid through her bank. Further, pursuant to California law and Blue Shield's contract, Blue Shield was required to provide Ashley with notice of cancellation with time to allow her to address the cancellation. Yet, Blue Shield had not sent Ashley any notice of cancellation.
- additional payment yet could not explain why she had been shown to be delinquent in Blue Shield's system. Shortly after the call, Ashley made the payment to Blue Shield. She was then stunned upon receiving a letter on or about March 27, 2018 wherein Blue Shield wrote to inform her that her plan had been cancelled as of March 4, 2018 "per your request." Ashley had never requested cancellation and Blue Shield had again failed to provide requisite notice before cancelling her plan.
- 12. Ashley submitted a grievance in which she requested reinstatement yet on or about April 25, 2018, Blue Shield sent her a letter denying the grievance. Blue Shield incorrectly stated that Ashley was behind on a premium payment due in February of 2018.
- 13. On or about May 18, 2018, Ashley contacted the Department of Managed Health Care ("DMHC"), the California agency tasked with regulating managed healthcare plans such as the one to which Ashley had been a member. The DMHC sent a complaint to Blue Shield and on

or about May 19, 2018 sent Ashley a letter wherein it offered to reinstate her plan but only if she had paid \$2,381.30 which constituted premiums for the past months for which Blue Shield provided no coverage and a future month's premium.

14. As a result of Blue Shield's wrongful cancellation, Ashley was without insurance between March, April, May and June. She was unable to get all of her expensive yet medically necessary medication and see specialists for medically necessary consultations and treatments. Without the medication and treatment, she suffered physical injury, emotional distress and incurred out of pocket expenses for some of the medication. By the time that Blue Shield sent its letter in May, Ashley could not afford to make the balloon payment that Blue Shield requested and so she was without insurance.

4.

CLASS ACTION ALLEGATIONS

15. Plaintiff seeks certification of the class under California Code of Civil Procedure ("CCP") § 382. An ascertainable class exists, and there are well-defined communities of interest among the class members.

An Ascertainable Class Exists

16. Based on the information of which she and her counsel are currently aware, Plaintiff Ashley Summers defines the putative class as follows:

All California residents who are members of any Blue Shield health plan that Blue Shield cancelled for nonpayment without proper basis and notice for doing so at any point in the four years preceding the filing of this lawsuit.

17. Plaintiff Ashley Summers also defines the putative subclass as follows:

All members of the putative class who after Blue Shield cancelled their health plan, they incurred health care costs that Blue Shield absent the cancellation would have been obligated to cover under the terms of their health plans.

18. As used in the proposed class definition above, the terms "plan," "coverage,"

12

13

14 15

16

17

18

19

20 21

22

23 24

25

26 27

28

"members," and "insured" in the definition of the class (above) have the same meanings as in the Blue Shield policies.

- 19. The identity of the putative classes' subscribers and members is readily ascertainable from Blue Shield's records.
- 20. The proposed class is limited to insured members who reside in California or who resided in California when they contracted with Blue Shield. The proposed class does not include defendant, its officers, directors, and employees; any entity in which any defendant has a controlling interest, the defendants' affiliates, legal representatives, attorneys, heirs or assigns; the defendants' immediate families; any federal, state, or local government entity, any judge, justice, or judicial officer presiding over this matter, the members of their immediate families, and their judicial staffs; and any insured or subscribers whose coverage is subject to the provisions of the Employee Retirement Income Security Act ("ERISA") or the Federal Employees Health Benefit Act.
- 21. Plaintiff reserves her right to modify the definition of the proposed class based on information that she or her counsel learns through discovery.

Common Questions of Fact & Law Predominate

22. Common questions of fact and common questions of law predominate over individual questions of fact and individual questions of law. These common questions of fact and law include, but are not limited to, whether Blue Shield's cancellation of health plan coverage for nonpayment without evidence of nonpayment constitutes a breach of contract and an unfair business practice.

Plaintiff's Claims are Typical

Plaintiff's claims are typical of those of the members of the class. Plaintiff and all 23. members of the proposed class have sustained injury arising out of and caused by Blue Shield's common course of unlawful conduct.

Plaintiff is an Adequate Representative

24. Plaintiff will adequately represent the class. She has no interests that are in conflict with those of the class. In addition, she has retained counsel who has experience prosecuting

consumer class actions; including consumer class actions against health insurance companies and health plans.

Superiority of Class Treatment

25. The class mechanism is superior to other procedures for resolving these claims. Upon information and belief: the class is too large to make joinder practicable. The plaintiffs estimate that the class will include hundreds and perhaps thousands of Blue Shield's members. In addition, most if not all of the members of the class have claims that are limited in terms of their financial value. They have little incentive, if any, to prosecute their claims independently and would be unlikely to find counsel willing to represent them. The only practical mechanism for them to vindicate their rights in this instance is through class treatment of their claims.

FIRST CAUSE OF ACTION

5.

(Breach of Contract)

PLAINTIFF ASHLEY SUMMERS, individually and on behalf of all similarly situated,
FOR A FIRST CAUSE OF ACTION AGAINST DEFENDANT AND DOES 1 THROUGH 100,
INCLUSIVE, AND EACH OF THEM, FOR BREACH CONTRACT, ALLEGES:

- 26. Plaintiff incorporates by reference each and every paragraph of the General Allegations as though set forth in full in this cause of action.
- 27. Defendant Blue Shield issued a health insurance contract to Ashley and others similarly situated, the material terms of which include, without limitation, that Ashley and the putative class members were to have timely access to medically necessary diagnosis, assessment, evaluation, care and treatment.
- 28. Blue Shield breached its contractual duties owed to Ashley and the putative class members by canceling their health insurance coverage without providing proper notice and without a basis under the terms of the contract and California law.
- 29. Plaintiff is informed and believes and thereon alleges that Blue Shield and Does 1-100, inclusive, have also breached their contractual duties owed to plaintiffs by other acts or

omissions of which plaintiff is presently unaware and which will be shown according to proof at the time of trial.

- 30. As a proximate result of the aforementioned breach of contract by defendants, plaintiff and others similarly situated have suffered, and will continue to suffer in the future, damages under the plan contract, plus interest, and other economic damages, for a total amount to be shown at the time of trial. Plaintiff and the other members of the putative class also have lost their health service plans and seek an injunction directing Blue Shield to reinstate their policies.
- 31. Plaintiff, and others similarly situated, request attorneys' fees under Code of Civil Procedure section 1021.5 and/or a common fund theory.

6.

SECOND CAUSE OF ACTION

(Violation of Business & Professions Code section 17200)

PLAINTIFF ASHLEY SUMMERS, individually and on behalf of others similarly situated, FOR A SECOND CAUSE OF ACTION AGAINST DEFENDANT AND DOES 1 THROUGH 100, INCLUSIVE, AND EACH OF THEM, FOR VIOLATIONS OF BUSINESS & PROFESSIONS CODE SECTION 17200, ALLEGES:

- 32. Plaintiff incorporates by reference each and every of the foregoing paragraphs as though set forth in full in this cause of action.
- 33. Defendants' conduct as alleged above, in cancelling insureds' contracts without providing notice and cancelling plans for nonpayment without any proper basis, constitutes acts of unfair business practices as set forth in Business & Professions Code section 17200 et seq.
- 34. Plaintiff, and others similarly situated, have suffered an injury in fact and have lost money or property as the result of defendants' conduct. Plaintiff respectfully requests that the Court order any equitable relief deemed necessary by the Court including injunctive relief to stop the wrongful practices.
- 35. Plaintiff, and others similarly situated, request attorneys' fees under Code of Civil Procedure section 1021.5 and/or a common fund theory.

7.

THIRD CAUSE OF ACTION

(Declaratory Relief)

PLAINTIFF ASHLEY SUMMERS, individually and on behalf of others similarly situated, FOR A THIRD CAUSE OF ACTION AGAINST DEFENDANT AND DOES 1 THROUGH 100, INCLUSIVE, AND EACH OF THEM, FOR DECLARATORY RELIEF, ALLEGES:

- 36. Plaintiff and the Class hereby repeat and re-allege all preceding paragraphs and incorporate the same as though fully set forth herein.
- 37. An actual controversy now exists between the parties regarding their rights and liabilities under Blue Shield's insurance policies. Plaintiff and the Class request a declaration that Blue Shield has violated the terms of Ashley and the Class members' insurance policies by cancelling health care coverage without providing proper notice and without a basis under the terms of their policies.
- 38. Plaintiff and the Class request attorneys' fees under Code of Civil Procedure section 1021.5 and/or under a common fund theory.

8.

FOURTH CAUSE OF ACTION

(Breach of Implied Covenant of Good Faith and Fair Dealing)

PLAINTIFF ASHLEY SUMMERS, individually and on behalf of others similarly situated, FOR A FOURTH CAUSE OF ACTION AGAINST DEFENDANT AND DOES 1 THROUGH 100, INCLUSIVE, AND EACH OF THEM, FOR BREACH OF IMPLIED COVENANT OF GOOD FAITH AND FAIR DEALING, ALLEGE:

- 39. Plaintiffs incorporate by reference each and every paragraph of the General Allegations as though set forth in full in this cause of action.
 - 40. In exchange for plaintiffs' payments of premiums, Blue Shield issued a health care

policy, the material terms of which include, without limitation, that plaintiff Ashley Summers was to have timely access to coverage for medically necessary diagnosis, assessment, evaluation, care and treatment. The putative subclass members each were members of health care policies that had the same material terms.

- 41. Notwithstanding defendant's legal and contractual obligations, defendant cancelled the health care plans of Ashley and all persons similarly situated without a proper basis and without proper notice. Ashley and the members of the putative sub class then incurred health care costs for which defendant refused to provide coverage despite a legal and contractual obligation to do so.
- 42. Therefore, by refusing to provide timely benefits, defendant not only breached its contracts, but also acted unreasonably and subjected itself to bad faith liability. As a consequence of defendant's unreasonable and wrongful refusal to pay, plaintiff and those similarly situated suffered economic injuries. Plaintiff Ashley Summers also suffered severe emotional distress and physical injury because of defendant's refusals to abide by its contractual and legal obligations.
- 43. In addition, Defendant, and each of them, breached its duty of good faith and fair dealing under its health care plan with Ashley and its plans with those similarly situated as follows:
 - (a) Unreasonably denying benefits under the Plan;
 - (b) Unreasonably delaying benefits due under the Plan;
 - (c) Unreasonably refusing to cover critically necessary services;
 - (d) Unreasonably failing to adequately investigate the request for benefits;
- (e) Unreasonably failing and refusing to give at least as much consideration to plaintiffs' interests as they gave to their own interests; and
- (f) Unreasonably engaging in the practice of preventing Plan members from using covered services, in order to save money.
- 44. Plaintiff and those similarly situated are informed and believe and thereon allege that defendant and Does 1-100, inclusive, have breached their duties of good faith and fair dealing

owed to plaintiffs by other acts or omissions of which plaintiffs are presently unaware and which will be shown according to proof at the time of trial.

- 45. As a proximate result of the aforementioned unreasonable and bad faith conduct of defendants, plaintiff and others similarly situated have suffered, and will continue to suffer in the future, damages under the plan contract, plus interest, and other economic and consequential damages, for a total amount to be shown at the time of trial.
- 46. As a further proximate result of the aforementioned wrongful conduct of defendant as alleged in this cause of action, plaintiff Ashley Summers has suffered anxiety, worry, and mental and emotional distress, all to plaintiff's general damage in a sum to be determined at the time of trial.
- 47. As a further proximate result of the unreasonable and bad faith conduct of defendants as alleged in this cause of action, plaintiffs were compelled to retain legal counsel and expend costs in an effort to obtain the benefits due under the plan contract. Therefore, defendants as alleged in this cause of action are liable to plaintiffs for those attorneys' fees and litigation costs reasonably necessary and incurred by plaintiffs in order to obtain the plan benefits in a sum to be determined at trial.
- 48. Defendants' conduct described herein was intended by the defendants to cause injury to plaintiffs or was despicable conduct carried on by the defendants with a willful and conscious disregard of the rights of plaintiffs, or subjected plaintiffs to cruel and unjust hardship in conscious disregard of plaintiffs' rights, or was an intentional misrepresentation, deceit, or concealment of a material fact known to the defendants with the intention to deprive plaintiffs of property, legal rights or to otherwise cause injury, such as to constitute malice, oppression or fraud under California Civil Code section 3294, thereby entitling plaintiffs to punitive damages in an amount appropriate to punish or set an example of defendants.
- 49. Defendants' conduct described herein was undertaken by the corporate defendants' officers or managing agents, identified herein as DOES 1 through 100, inclusive, who were responsible for claims supervision and operations, underwriting, communications and/or decisions. The aforementioned conduct of said managing agents and individuals was therefore

1	undertaken on behalf of the corporate defendants. Said corporate defendants further had advance
2	knowledge of the actions and conduct of said individuals whose action and conduct were ratified,
3	authorized, and approved by managing agents whose precise identities are unknown to plaintiffs
4	at this time and are therefore identified and designated herein as DOES 1 through 100.
5	
6	WHEREFORE, plaintiff prays for judgment against defendants, and each of them, as
7	follows:
8	
9	AS TO THE FIRST CAUSE OF ACTION:
10	1. For special and general damages according to proof at the time of trial;
11	2. For attorney's fees;
12	3. For costs of suit incurred herein; and
13	4. For such other and further relief as the Court deems just and proper.
14	
15	AS TO THE SECOND CAUSE OF ACTION:
16	5. For injunctive relief according to proof at the time of trial;
17	6. For costs of suit incurred herein;
18	7. For reasonable attorney's fees pursuant to Code of Civil Procedure section 1021.5;
19	and
20	8. For such other and further relief as the Court deems just and proper.
21	
22	AS TO THE THIRD CAUSE OF ACTION:
23	9. For declaratory relief; and
24	10. For reasonable attorney's fees pursuant to Code of Civil Procedure section 1021.5;
25	
26	AS TO THE FOURTH CAUSE OF ACTION:
27	11. For special and general damages according to proof at the time of trial;
28	12. For punitive damages;
	12

CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL

1	13. For attorney's fees and litigation costs;
2	
3	Dated this 17th day of August 2018, at Pasadena, California.
4	
5	LAW OFFICES OF SCOTT GLOVSKY, APC
6	
7	By:
8	SCOTF C. GLOVSKY ARI DYBNIS
9	Attorneys for Plaintiffs
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26 _. 27	
28	
20	

DEMAND FOR JURY TRIAL Plaintiff hereby demands a trial by jury. DATED: August 17, 2018 LAW OFFICES OF SCOTT GLOVSKY, APC By: _ SCOTT C. GLOVSKY ARI DYBNIS Attorneys for Plaintiff

CM-010 ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): FOR COURT USE ONLY Scott C. Glovsky SBN: 170477 Law Offices of Scott Glovsky, APC 1100 E. Green Street, Suite 200, Pasadena, CA 91106 FAX NO.: (866) 243-2243 TELEPHONE NO.: (626) 243-5598 ATTORNEY FOR (Name): Plaintiff Ashley Summers, et al. SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES STREET ADDRESS: 111 North Hill Street MAILING ADDRESS: 111 North Hill Street CITY AND ZIP CODE: Los Angeles, 90012 BRANCH NAME: Stanley Mosk Courthouse CASE NAME: Ashley Summers, et al. v. California Physicians' Services dba Blue Shield of California, et al. CASE NUMBER CIVIL CASE COVER SHEET Complex Case Designation X Unlimited Limited Counter Joinder (Amount (Amount JUDGE: demanded demanded is Filed with first appearance by defendant (Cal. Rules of Court, rule 3.402) exceeds \$25,000) \$25,000 or less) DEPT-Items 1-6 below must be completed (see instructions on page 2). 1. Check one box below for the case type that best describes this case: **Auto Tort** Contract Provisionally Complex Civil Litigation (Cal. Rules of Court, rules 3.400-3.403) Auto (22) Breach of contract/warranty (06) Rule 3.740 collections (09) Antitrust/Trade regulation (03) Uninsured motorist (46) Other PI/PD/WD (Personal Injury/Property Other collections (09) Construction defect (10) Damage/Wrongful Death) Tort Mass tort (40) Insurance coverage (18) Asbestos (04) Other contract (37) Securities litigation (28) Product liability (24) Environmental/Toxic tort (30) Real Property Medical malpractice (45) Eminent domain/Inverse Insurance coverage claims arising from the condemnation (14) above listed provisionally complex case Other PI/PD/WD (23) types (41) Wrongful eviction (33) Non-PI/PD/WD (Other) Tort **Enforcement of Judgment** Other real property (26) Business tort/unfair business practice (07) Enforcement of judgment (20) **Unlawful Detainer** Civil rights (08) Commercial (31) Defamation (13) Miscellaneous Civil Complaint Residential (32) Fraud (16) RICO (27) Drugs (38) Intellectual property (19) Other complaint (not specified above) (42) Judicial Review Professional negligence (25) Miscellaneous Civil Petition Asset forfeiture (05) Other non-PI/PD/WD tort (35) Partnership and corporate governance (21) Petition re: arbitration award (11) **Employment** Other petition (not specified above) (43) Wrongful termination (36) Writ of mandate (02) Other employment (15) Other judicial review (39) X is is not complex under rule 3.400 of the California Rules of Court. If the case is complex, mark the This case factors requiring exceptional judicial management: Large number of separately represented parties d. X Large number of witnesses b. X Extensive motion practice raising difficult or novel Coordination with related actions pending in one or more courts in other counties, states, or countries, or in a federal court issues that will be time-consuming to resolve f. X Substantial postjudgment judicial supervision c. X Substantial amount of documentary evidence 3. Remedies sought (check all that apply): a. X monetary b. X nonmonetary; declaratory or injunctive relief punitive 4. Number of causes of action (specify):4 (four) 5. This case X is is not a class action suit.

in a clas If there are any known related cases, file and serve a notice of related case. (You may use form CM-015.)

Date: August 17, 2018 Scott C. Glovsky

(TYPE OR PRINT NAME)

(SIGNATURE OF PARTY OR ATTORNEY FOR PARTY)

NOTICE

• Plaintiff must file this cover sheet with the first paper filed in the action or proceeding (except small claims cases or cases filed under the Probate Code, Family Code, or Welfare and Institutions Code). (Cal. Rules of Court, rule 3.220.) Failure to file may result

File this cover sheet in addition to any cover sheet required by local court rule.

• If this case is complex under rule 3.400 et seq. of the California Rules of Court, you must serve a copy of this cover sheet on all other parties to the action or proceeding.

Unless this is a collections case under rule 3.740 or a complex case, this cover sheet will be used for statistical purposes only.

INSTRUCTIONS ON HOW TO COMPLETE THE COVER SHEET

To Plaintiffs and Others Filing First Papers. If you are filing a first paper (for example, a complaint) in a civil case, you must complete and file, along with your first paper, the Civil Case Cover Sheet contained on page 1. This information will be used to compile statistics about the types and numbers of cases filed. You must complete items 1 through 6 on the sheet. In item 1, you must check one box for the case type that best describes the case. If the case fits both a general and a more specific type of case listed in item 1, check the more specific one. If the case has multiple causes of action, check the box that best indicates the primary cause of action. To assist you in completing the sheet, examples of the cases that belong under each case type in item 1 are provided below. A cover sheet must be filed only with your initial paper. Failure to file a cover sheet with the first paper filed in a civil case may subject a pany, its counsel, or both to sanctions under rules 2.30 and 3.220 of the California Rules of Court.

To Parties in Rule 3.740 Collections Cases. A "collections case" under rule 3.740 is defined as an action for recovery of money owed in a sum stated to be certain that is not more than \$25,000, exclusive of interest and attorney's fees, arising from a transaction in which property, services, or money was acquired on credit. A collections case does not include an action seeking the following: (1) tort damages, (2) punitive damages, (3) recovery of real property, (4) recovery of personal property, or (5) a prejudgment writ of attachment. The identification of a case as a rule 3.740 collections case on this form means that it will be exempt from the general time-for-service requirements and case management rules, unless a defendant files a responsive pleading. A rule 3.740 collections case will be subject to the requirements for service and obtaining a judgment in rule 3.740.

To Parties in Complex Cases. In complex cases only, parties must also use the Civil Case Cover Sheet to designate whether the case is complex. If a plaintiff believes the case is complex under rule 3.400 of the California Rules of Court, this must be indicated by completing the appropriate boxes in items 1 and 2. If a plaintiff designates a case as complex, the cover sheet must be served with the complaint on all parties to the action. A defendant may file and serve no later than the time of its first appearance a joinder in the plaintiffs designation, a counter-designation that the case is not complex, or, if the plaintiff has made no designation, a designation that the case is complex.

Auto Tort Auto (22)-Personal Injury/Property Damage/Wrongful Death Uninsured Motorist (46) (if the case involves an uninsured motorist claim subject to arbitration, check this item instead of Auto) Other PI/PD/WD (Personal Injury/ Property Damage/Wrongful Death) Tort Asbestos (04)

Asbestos Property Damage Asbestos Personal Injury/ Wrongful Death Product Liability (not asbestos or toxic/environmental) (24) Medical Malpractice (45) Medical Malpractice-Physicians & Surgeons Other Professional Health Care Malpractice Other PI/PD/WD (23) Premises Liability (e.g., slip and fall) Intentional Bodily Injury/PD/WD (e.g., assault, vandalism) Intentional Infliction of **Emotional Distress** Negligent Infliction of **Emotional Distress**

Non-PI/PD/WD (Other) Tort

Other PI/PD/WD **Business Tort/Unfair Business** Practice (07) Civil Rights (e.g., discrimination, false arrest) (not civil harassment) (08) Defamation (e.g., slander, libel) (13)Fraud (16) Intellectual Property (19) Professional Negligence (25) Legal Malpractice Other Professional Malpractice (not medical or legal)
Other Non-PI/PD/WD Tort (35)

Wrongful Termination (36)

Other Employment (15)

CASE TYPES AND EXAMPLES

Contract Breach of Contract/Warranty (06) Breach of Rental/Lease Contract (not unlawful detainer or wrongful eviction) Contract/Warranty Breach-Seller Plaintiff (not fraud or negligence) Negligent Breach of Contract/ Warranty Other Breach of Contract/Warranty Collections (e.g., money owed, open book accounts) (09) Collection Case-Seller Plaintiff Other Promissory Note/Collections Case Insurance Coverage (not provisionally complex) (18) **Auto Subrogation** Other Coverage Other Contract (37) Contractual Fraud Other Contract Dispute **Real Property** Eminent Domain/Inverse Condemnation (14) Wrongful Eviction (33) Other Real Property (e.g., quiet title) (26) Writ of Possession of Real Property Mortgage Foreclosure **Quiet Title** Other Real Property (not eminent domain, landlord/tenant, or foreclosure) **Unlawful Detainer** Commercial (31) Residential (32) Drugs (38) (if the case involves illegal drugs, check this item; otherwise, report as Commercial or Residential) **Judicial Review** Asset Forfeiture (05) Petition Re: Arbitration Award (11) Writ of Mandate (02) Writ-Administrative Mandamus Writ-Mandamus on Limited Court Case Matter Writ-Other Limited Court Case Review Other Judicial Review (39)
Review of Health Officer Order

Provisionally Complex Civil Litigation (Cal. Rules of Court Rules 3.400-3.403) Antitrust/Trade Regulation (03) Construction Defect (10) Claims Involving Mass Tort (40) Securities Litigation (28) Environmental/Toxic Tort (30) Insurance Coverage Claims (arising from provisionally complex case type listed above) (41) **Enforcement of Judgment** Enforcement of Judgment (20) Abstract of Judgment (Out of County) Confession of Judgment (nondomestic relations) Sister State Judgment Administrative Agency Award (not unpaid taxes) Petition/Certification of Entry of Judgment on Unpaid Taxes Other Enforcement of Judgment Case Miscellaneous Civil Complaint **RICO (27)** Other Complaint (not specified above) (42)

Declaratory Relief Only Injunctive Relief Only (nonharassment) Mechanics Lien Other Commercial Complaint Case (non-tort/non-complex) Other Civil Complaint (non-tort/non-complex) **Miscellaneous Civil Petition** Partnership and Corporate Governance (21) Other Petition (not specified above) (43) Civil Harassment Workplace Violence Elder/Dependent Adult Abuse **Election Contest** Petition for Name Change Petition for Relief From Late

Claim

Other Civil Petition

Employment

Notice of Appeal-Labor

SHORT TITLE: Ashley Summers, et al . v. California Physicians' Services dba Blue	CASE NUMBER
Shield of California, et al.	

CIVIL CASE COVER SHEET ADDENDUM AND STATEMENT OF LOCATION (CERTIFICATE OF GROUNDS FOR ASSIGNMENT TO COURTHOUSE LOCATION)

This form is required pursuant to Local Rule 2.3 in all new civil case filings in the Los Angeles Superior Court.

- **Step 1:** After completing the Civil Case Cover Sheet (Judicial Council form CM-010), find the exact case type in Column A that corresponds to the case type indicated in the Civil Case Cover Sheet.
- **Step 2:** In Column B, check the box for the type of action that best describes the nature of the case.
- **Step 3:** In Column C, circle the number which explains the reason for the court filing location you have chosen.

Applicable Reasons for Choosing Court Filing Location (Column C)

- 1. Class actions must be filed in the Stanley Mosk Courthouse, Central District.
- 2. Permissive filing in central district.
- 3. Location where cause of action arose.
- 4. Mandatory personal injury filing in North District.
- 5. Location where performance required or defendant resides.
- 6. Location of property or permanently garaged vehicle.

- 7. Location where petitioner resides.
- 8. Location wherein defendant/respondent functions wholly.
- 9. Location where one or more of the parties reside.
- 10. Location of Labor Commissioner Office.
- 11. Mandatory filing location (Hub Cases unlawful detainer, limited non-collection, limited collection, or personal injury).

A Civil Case Cover Sheet Category No.	B Type of Action (Check only one)	C Applicable Reasons - See Step 3 Above
Auto (22)	□ A7100 Motor Vehicle - Personal Injury/Property Damage/Wrongful Death	1, 4, 11
Uninsured Motorist (46)	☐ A7110 Personal Injury/Property Damage/Wrongful Death – Uninsured Motorist	1, 4, 11
Asbestos (04)	□ A6070 Asbestos Property Damage □ A7221 Asbestos - Personal Injury/Wrongful Death	1, 11 1, 11
Product Liability (24)	□ A7260 Product Liability (not asbestos or toxic/environmental)	1, 4, 11
Medical Malpractice (45)	□ A7210 Medical Malpractice - Physicians & Surgeons □ A7240 Other Professional Health Care Malpractice	1, 4, 11 1, 4, 11
Other Personal Injury Property Damage Wrongful Death (23)	 □ A7250 Premises Liability (e.g., slip and fall) □ A7230 Intentional Bodily Injury/Property Damage/Wrongful Death (e.g., assault, vandalism, etc.) □ A7270 Intentional Infliction of Emotional Distress □ A7220 Other Personal Injury/Property Damage/Wrongful Death 	1, 4, 11 1, 4, 11 1, 4, 11 1, 4, 11

Other Personal Injury/ Property Damage/ Wrongful Death Tort

함

SHORT TITLE: Ashley Summers, et al . v. California Physicians' Services dba Blue Shield of California, et al.

CASE NUMBER

Non-Personal Injury/ Property Damage/ Wrongful Death Tort **Employment** Contract

A Civil Case Cover Sheet Category No.	B Type of Action (Check only one)	C Applicable Reasons - See Step 3 Above
Business Tort (07)	☐ A6029 Other Commercial/Business Tort (not fraud/breach of contract)	1, 2, 3
Civil Rights (08)	☐ A6005 Civil Rights/Discrimination	1, 2, 3
Defamation (13)	☐ A6010 Defamation (slander/libel)	1, 2, 3
Fraud (16)	☐ A6013 Fraud (no contract)	1, 2, 3
	☐ A6017 Legal Malpractice	1, 2, 3
Professional Negligence (25)	☐ A6050 Other Professional Malpractice (not medical or legal)	1, 2, 3
Other (35)	□ A6025 Other Non-Personal Injury/Property Damage tort	1, 2, 3
Wrongful Termination (36)	☐ A6037 Wrongful Termination	1, 2, 3
	☐ A6024 Other Employment Complaint Case	1, 2, 3
Other Employment (15)	□ A6109 Labor Commissioner Appeals	10
	☐ A6004 Breach of Rental/Lease Contract (not unlawful detainer or wrongful eviction)	2, 5
Breach of Contract/ Warranty	□ A6008 Contract/Warranty Breach -Seller Plaintiff (no fraud/negligence)	2, 5
(06) (not insurance)	□ A6019 Negligent Breach of Contract/Warranty (no fraud)	1, 2, 5
	☐ A6028 Other Breach of Contract/Warranty (not fraud or negligence)	1, 2, 5
	□ A6002 Collections Case-Seller Plaintiff	5, 6, 11
Collections (09)	☐ A6012 Other Promissory Note/Collections Case	5, 11
	☐ A6034 Collections Case-Purchased Debt (Charged Off Consumer Debt Purchased on or after January 1, 2014)	5, 6, 11
Insurance Coverage (18)	A6015 Insurance Coverage (not complex)	(1258
	☐ A6009 Contractual Fraud	1, 2, 3, 5
Other Contract (37)	☐ A6031 Tortious Interference	1, 2, 3, 5
	☐ A6027 Other Contract Dispute(not breach/insurance/fraud/negligence)	1, 2, 3, 8, 9
Eminent Domain/Inverse Condemnation (14)	☐ A7300 Eminent Domain/Condemnation Number of parcels	2, 6
Wrongful Eviction (33)	□ A6023 Wrongful Eviction Case	2, 6
1	☐ A6018 Mortgage Foreclosure	2, 6
Other Real Property (26)	☐ A6032 Quiet Title	2, 6
	□ A6060 Other Real Property (not eminent domain, landlord/tenant, foreclosure)	2, 6
Unlawful Detainer-Commercial (31)	☐ A6021 Unlawful Detainer-Commercial (not drugs or wrongful eviction)	6, 11
Unlawful Detainer-Residential (32)	☐ A6020 Unlawful Detainer-Residential (not drugs or wrongful eviction)	6, 11
Unlawful Detainer- Post-Foreclosure (34)	☐ A6020F Unlawful Detainer-Post-Foreclosure	2, 6, 11
Unlawful Detainer-Drugs (38)	☐ A6022 Unlawful Detainer-Drugs	2, 6, 11

Real Property

Unlawful Detainer

SHORT TITLE: Ashley Summers, et al. v. California Physicians' Services dba Blue Shield of California, et al.

CASE NUMBER

	A Civil Case Cover Sheet Category No.			B Type of Action (Check only one)	C Applicable Reasons - See Step 3 Above
	Asset Forfeiture (05)		A6108 A	Asset Forfeiture Case	2, 3, 6
ew.	Petition re Arbitration (11)	0	□ A6115 Petition to Compel/Confirm/Vacate Arbitration		2, 5
Judicial Review			A6151 V	Nrit - Administrative Mandamus	2, 8
cial	Writ of Mandate (02)		A6152 V	Nrit - Mandamus on Limited Court Case Matter	2
Judi		0	A6153 V	Nrit - Other Limited Court Case Review	2
	Other Judicial Review (39)	0	A6150 C	Other Writ /Judicial Review	2, 8
Ę	Antitrust/Trade Regulation (03)		A6003 A	Antitrust/Trade Regulation	1, 2, 8
tigatic	Construction Defect (10)	0	A6007 C	Construction Defect	1, 2, 3
Provisionally Complex Litigation	Claims Involving Mass Tort (40)	0	A6006 (Claims Involving Mass Tort	1, 2, 8
y Con	Securities Litigation (28)	0	A6035 S	Securities Litigation Case	1, 2, 8
isionall	Toxic Tort Environmental (30)	0	A6036 1	Toxic Tort/Environmental	1, 2, 3, 8
Prov	Insurance Coverage Claims from Complex Case (41)		A6014 I	nsurance Coverage/Subrogation (complex case only)	1, 2, 5, 8
		0	A6141 S	Sister State Judgment	2, 5, 11
Enforcement of Judgment	Enforcement of Judgment (20)		A6160 A	Abstract of Judgment	2, 6
			A6107 (Confession of Judgment (non-domestic relations)	2, 9
			A6140 A	Administrative Agency Award (not unpaid taxes)	2, 8
info of J			A6114 F	Petition/Certificate for Entry of Judgment on Unpaid Tax	2, 8
				Other Enforcement of Judgment Case	2, 8, 9
ø.	RICO (27)	0	A6033 F	Racketeering (RICO) Case	1, 2, 8
ellaneous Complaints		<u> </u>	A6030 [Declaratory Relief Only	1, 2, 8
lame Imp	Other Complaints		A6040 I	njunctive Relief Only (not domestic/harassment)	2, 8
	(Not Specified Above) (42)	-		Other Commercial Complaint Case (non-tort/non-complex)	1, 2, 8
Mis				Other Civil Complaint (non-tort/non-complex)	1, 2, 8
	Partnership Corporation Governance (21)	0	A6113 F	Partnership and Corporate Governance Case	2, 8
		_	A6121 (Civil Harassment	2, 3, 9
ous			A6123 V	Norkplace Harassment	2, 3, 9
ane etiti	Other Petitions (Not	0	A6124 E	Elder/Dependent Adult Abuse Case	2, 3, 9
Miscellaneous Civil Petitions	Specified Above) (43)		A6190 E	Election Contest	2
Mis		0	A6110 F	Petition for Change of Name/Change of Gender	2, 7
			A6170 F	Petition for Relief from Late Claim Law	2, 3, 8
		0	A6100 (Other Civil Petition	2, 9
					<u> </u>

SHORT TITLE: Ashley Summers, et al . v. California Physicians' Services dba Blue	CASE NUMBER
Shield of California, et al.	

Step 4: Statement of Reason and Address: Check the appropriate boxes for the numbers shown under Column C for the type of action that you have selected. Enter the address which is the basis for the filing location, including zip code. (No address required for class action cases).

REASON: 1. 2. 3. 4. 5. 6. 7. 8. 9. 10. 11.			ADDRESS: 3662 Barham Boulevard
спу: Los Angeles	STATE: CA	ZIP CODE: 90068	

Step 5: Certification of Assignment: I certify that this case is properly filed in the Central District of Los Angeleshe Superior Court of California, County of Los Angeles [Code Civ. Proc., §392 et seq., and Local Rule 2.3(a)(1)(E)].

Dated: August 17, 2018

(SIGNATURE OF ATTORNEY/FILING PARTY)

PLEASE HAVE THE FOLLOWING ITEMS COMPLETED AND READY TO BE FILED IN ORDER TO PROPERLY COMMENCE YOUR NEW COURT CASE:

- Original Complaint or Petition.
- 2. If filing a Complaint, a completed Summons form for issuance by the Clerk.
- 3. Civil Case Cover Sheet, Judicial Council form CM-010.
- Civil Case Cover Sheet Addendum and Statement of Location form, LACIV 109, LASC Approved 03-04 (Rev. 02/16).
- 5. Payment in full of the filing fee, unless there is court order for waiver, partial or scheduled payments.
- 6. A signed order appointing the Guardian ad Litem, Judicial Council form CIV-010, if the plaintiff or petitioner is a minor under 18 years of age will be required by Court in order to issue a summons.
- 7. Additional copies of documents to be conformed by the Clerk. Copies of the cover sheet and this addendum must be served along with the summons and complaint, or other initiating pleading in the case.